Sectra IEP with Anyone

Recipient FAQ

IEP with Anyone

You should receive an e-mail with a link to log in and download your images. If you have not received the e-mail check the junk or spam folder within your e-mail client, it may be in there.

Retain the e-mail you have been sent as you need that to access the system.

Once logged into your dashboard you to see any packages that are sent to you and download them to your desktop for viewing, as well as being able to securely forward them on to other recipients e.g. medical experts.

Terr Die Detre Detrebung			Refresh	
Transfer In 03/12/2018 18:44 Connor, Flake	North Tees Hos Co	and actions actions are actions and a complete View Download Forv	ward Decline	70
Transfer In 28/11/2018 10:34 Wallin, Anita	North Tees Hos 🔽 Co	omplete View Download Forv	ward Decline	If reports have been sent
Transfer In 27/11/2018 15:17 Wallin, Anita	North Tees Hos 🛛 🔤 Co	omplete View Download Forv	ward Decline	along with the images they will be in a folder
				called reports.
indows				
This PC > Downloads > IEPD1000271	_			
* ^ Name ^	Туре		(ма	Today
DICOM	File folder			Autorun.inf
* jre	File folder			DICOM
jre-mac	File folder			DICOMDIR
viewer-mac.app	File folder	H		ire jre
weasis	File folder			ire-mac
.DS_Store	DS_STORE File		~	licenses
Autorun	Setup Information	1		readme tot
DICOMDIR	File	P		PERCENT OF THE PERCENT
readme	Text Document	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		REPORTS
viewer-windows	Application			Viewer-mac
		and the second	C. Contraction	viewer-windows.exe
		00 - 73		weasis
			11	



FAQ

I have an iPad – am I able to use this with IEP with Anyone?

You will be able to view the images online for 14 days, but you will not be able to download the package for long term storage. You will require either a PC or MAC to download the zip file to as that is not supported on iPad or Mobile phones.

I am unable to view images within the downloaded package on my MAC

There is a known issue with MAC versions from Sierra onwards that blocks the viewer from opening. We are working to find a solution to this but in the mean time you will need to use a Windows PC.

I'm unable to launch the viewer

If you are unable to launch the included viewer, the package you downloaded includes a DICOM DIR file, which you can point a third-party viewer towards to view the images, and a DICOM Folder that contains the DICOM files.

If you are accessing the images as a company rather than as a patient, please contact your local IT department to discuss any issues that you have launching the viewer.

You can use DICOM DIR file to import the images to another PACS system if required.

I need to send the information to a Medical Expert/Clinician for a second opinion how do I do that?

For the first 14 days you can forward the transaction to anyone you wish to, from the dashboard, click the Forward button and follow the wizard. See help guide for more information.

5	SECTRA 🐔 🌋						👤 Nicky Humphries				
/	Action Requ	ired (3) All (3)								
											Refresh
	Туре	Dir.	Date 🔺	Patient name	Institution	Messages	Status	Actions			
۶.	Transfer	In	03/12/2018 18:44	Connor, Flake	North Tees Hos	~	Complete	View	Download	Forward	Decline
۶.	Transfer	In	28/11/2018 10:34	Wallin, Anita	North Tees Hos	×	Complete	View	Download	Forward	Decline
	Transfer	In	27/11/2018 15:17	Wallin, Anita	North Tees Hos		Complete	View	Download	Forward	Decline

When forwarding the images to a 3rd party, you will need to create their account within IEP Anyone so that they can receive the imaging. See the User guide under the Help menu for further information and screen shots.

You can forward the transaction 3 times. The recipient can download the images for viewing but not forward.

If you may need to send the images on to someone after 14 days, you will need to download the zip file and send that to the recipient. Either by burning to CD/DVD or sending via e-mail.



Any other queries

Contact the sender directly. You can find their details by clicking to expand and see the transaction details then hovering over their name. Their details are also on the e-mail you received.



