

For more information about the Oral and Dental Health MCN please go to
www.hi-netgrampian.org

If you would like to participate in the work of the MCN or if you have
anything you would like to share please contact us at
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NHS Grampian Oral and Dental Health Managed Clinical Network (MCN)



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Annual Report 2018/19



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The NHS Grampian Dental Plan 2016 – 2022 was published in 2016 with five high level aims for oral health improvement and dental services in Grampian. The Oral and Dental Health MCN is responsible for taking an overview of these aims and targets, in order to provide support, direction and leadership as appropriate to the various teams and services involved.

In January 2018, the Scottish Government published their Oral Health Improvement Plan (OHIP), which may have an impact on priorities in the future. A schedule of phased implementation of the recommendations has been disseminated, but specific timescales are not known at this time. The MCN will lead on implementing OHIP locally, including monitoring implementation and communicating updates.

This report provides a brief summary of the work undertaken in 2018/19, alongside the key priorities going into 2019/20. Further details on all areas of work are available on request from the MCN team.

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Aim 1

Continuous improvements in oral health of Grampian population

Progress in 2018/19:

- Resources developed locally for Health Visitors to promote Childsmile referrals, with these being adopted subsequently by the national Childsmile programme.
- Launch of local mouth cancer public awareness campaign, using social media, resource distribution and a local launch at the Bon Accord Centre in partnership with Let's Talk about Mouth Cancer.
- Implementation of Caring for Smiles accredited training programme across Grampian.

Focus for 2019/20:



Continued promotion of Let's Talk about Mouth Cancer public awareness campaign over the year.

Needs assessment of oral health and dental needs for people affected by substance misuse.

Local implementation of Open Wide national programme.

Implementing Best Practice Statement for Mouth Care and Caring for Smiles training with NHSG staff within hospitals.

Aim 2

Improve access to high quality NHS Dental services

Progress in 2018/19:

- Survey carried out of oral health of care home residents.
- Protocol for looked after children accessing dental care updated in partnership with multi-disciplinary colleagues.
- Resources developed in partnership with Shelter and HMP Grampian, providing information on treatment fees, benefit assistance and accessing dental services to aid their staff and volunteers in signposting.

Focus for 2019/20:



Results of care home survey to be shared.

Participation in national domiciliary care early adopter programme as outlined in OHIP.



Aim 3

Enhance and strengthen role of Oral & Dental Health MCN

Progress in 2018/19:

- Review of unscheduled dental care service completed.
- Pilot of cognitive behaviour therapy (CBT) resources in children's anxiety management pathway completed.
- Education, Training & Development Group utilised results from training needs survey to inform local education provision and promotion.
- Development of a quarterly MCN newsletter to be disseminated to dental teams across Grampian.

Focus for 2019/20:



Whole day training event in October 2019 focusing on working with older adults.

Minor oral surgery pathway to be reviewed in light of current demand and capacity.

Improved communications and GDP engagement, including utilising NHS Grampian MCNs' twitter account.

Aim 4

Help and support people to maintain and improve their oral health

Progress in 2018/19:

- Links developed with Palliative & End of Life Care Network, including palliative care training provided to PDS colleagues and oral health component introduced in Palliative Care for Doctors course.
- Funding contributed to NHS Grampian's healthpoint service to improve health coaches' knowledge of oral health and access to dental services alongside other topics.

Focus for 2019/20:



Launch of Teen TLC website, with an oral health component as part of the content.

Discussions to be had with Diabetes MCN colleagues to identify areas for improved patient information on the links with diabetes and oral health.

Establishment of best practice for oral health in NHS Grampian acute settings.

Aim 5

Improve effectiveness and efficiency of quality improvement & assurance framework

Progress in 2018/19:

- Programme of dental referral guidance updates initiated to include review of SCI Gateway forms and format of online guidance
- Development of patient experience survey for anxiety management referral pathway in order to gauge satisfaction

Focus for 2019/20:



Dental referral guidance update to be completed and communicated to all referrers.

Development of patient information videos as part of general anaesthetic pathways for children and adults with special needs using the No Delays platform.

Anxiety management patient experience survey to be launched.